Coronavirus information

COVID-19 Secure Venue

We look forward to welcoming you back to the New Era Players Theatre. For your safety, we've put various measures in place to make the venue COVID-19 Secure, including:

• Multiple hand sanitation points around the building, including on entry.
• Increased cleaning regime before and after performances.
• Improved air ventilation in the auditorium.
• Face coverings worn by all our volunteers when facing the public.
• Doors open, whenever possible, to allow more fresh air to circulate.

Booking tickets

• Tickets must be purchased in advance.
• Refreshments will NOT be available during the evening.
• Where possible please use e-tickets and show them to Front of House on your device. Alternatively, we will have your name on the Front of House list so please do not bring printed tickets.

Arriving at the theatre

• We recommend that you arrive in plenty of time as it will take a little longer than normal for FOH to admit people.
• Please queue outside the building and a steward will let people in as soon as possible to avoid crowding in the foyer.
• Ticket holders will be escorted into the auditorium one group at a time. We will encourage people to fill from the far side first. All members of your group need to be present before entering the building.
• Upon entering the building, you will be asked to sanitise your hands and wear a face covering when moving around the building (unless you are exempt).
During the performance

- Once seated, movement around the building should be kept to a minimum. Please remain in your seats during the interval unless you need to use the facilities.
- Toilets will be open. Please observe social distancing. Please wash your hands before and after using the toilet facilities.

Leaving the theatre

- Once the performance has finished, please remain in your seats until you are invited to leave.
- Continue to maintain social distancing and only interact with those in your group.
- Please ensure that you take all your belongings and rubbish with you.