

## Coronavirus information

### COVID-19 Secure Venue

We look forward to welcoming you back to the New Era Players Theatre. For your safety, we've put various measures in place to make the venue COVID-19 Secure, including:

- Multiple hand sanitation points around the building, including on entry.
- Increased cleaning regime before and after performances.
- Improved air ventilation in the auditorium.
- Face coverings worn by all our volunteers when facing the public.
- Doors open, whenever possible, to allow more fresh air to circulate.

### Booking tickets

- Tickets must be purchased in advance.
- Refreshments will NOT be available during the evening.
- Where possible please use e-tickets and show them to Front of House on your device. Alternatively, we will have your name on the Front of House list so please do not bring printed tickets.

### Arriving at the theatre

- We recommend that you arrive in plenty of time as it will take a little longer than normal for FOH to admit people.
- Please queue outside the building and a steward will let people in as soon as possible to avoid crowding in the foyer.
- Ticket holders will be escorted into the auditorium one group at a time. We will encourage people to fill from the far side first. All members of your group need to be present before entering the building.
- Upon entering the building, you will be asked to sanitise your hands and wear a face covering when moving around the building (unless you are exempt).

### During the performance

- Once seated, movement around the building should be kept to a minimum. Please remain in your seats during the interval unless you need to use the facilities.
- Toilets will be open. Please observe social distancing. Please wash your hands before and after using the toilet facilities.

### Leaving the theatre

- Once the performance has finished, please remain in your seats until you are invited to leave.
- Continue to maintain social distancing and only interact with those in your group.
- Please ensure that you take all your belongings and rubbish with you.